

# Lucky Dog Pet Lodge

1067 American Blvd East Bloomington, MN 55420

Phone: (952) 767-2040 Fax: (952) 767-2041 Site: [www.luckydogpetlodge.com](http://www.luckydogpetlodge.com)

## Enrollment Application

Please complete the following questions to the best of your knowledge. This information will help us maintain a safe and fun environment for all guests. We are concerned not only about your dog's safety and health, but also that of our other guests and our team of caretakers. Please take a few moments to tell us about yourself and your best friend. Thank you.

### Client Information

#### Pet Parent(s):

Last name (1) \_\_\_\_\_ First name \_\_\_\_\_

Last name (2) \_\_\_\_\_ First name \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_ Ext. \_\_\_\_\_

Cell phone(1) \_\_\_\_\_ (2) \_\_\_\_\_

Email Address \_\_\_\_\_

#### Emergency Contact: (Other than the parents, local if possible)

Emergency contact last name \_\_\_\_\_ First name(s) \_\_\_\_\_

Emergency contact phone numbers: Home \_\_\_\_\_ Work \_\_\_\_\_

Cell Phone(s) \_\_\_\_\_

**Vaccinations - Proof from vet showing that Rabies, Distemper, and Bordetella vaccinations are up to date is required. Proof must be mailed, faxed or emailed to Lucky Dog Pet Lodge prior to visit)**

### Pet Profile

Dog's preferred name \_\_\_\_\_ Nickname(s) \_\_\_\_\_

Breed \_\_\_\_\_ Birth date \_\_\_\_/\_\_\_\_/\_\_\_\_ or Age \_\_\_\_\_ Weight \_\_\_\_\_

Please circle: Male Female Is your dog spayed or neutered? YES NO

Color \_\_\_\_\_ Distinguishing marks \_\_\_\_\_

How long has your dog been a member of your family? \_\_\_\_\_

Has your dog had any socialization with other dogs? \_\_\_\_\_

Has your dog ever been to the dog park? YES NO

How was the experience? \_\_\_\_\_

Has your dog ever attended daycare before? YES NO

How was the experience? \_\_\_\_\_

Has your dog ever been boarded before? YES NO

How was the experience? \_\_\_\_\_

How does your dog respond to being handled by his/her collar? \_\_\_\_\_

Has your dog ever growled at, snapped at or bitten another PERSON or DOG? YES NO

If yes, please describe the situation: \_\_\_\_\_

\_\_\_\_\_

Is your dog fearful or reactive around certain types of people or dogs? \_\_\_\_\_

\_\_\_\_\_

How does your dog react to new people and/or dogs coming into your house/yard? \_\_\_\_\_

\_\_\_\_\_

How does your dog respond to other dogs approaching when you're out on a walk? \_\_\_\_\_

\_\_\_\_\_

Please check any of the following behaviors that apply to your dog:

- |   |   |   |  |
|---|---|---|--|
| <input type="checkbox"/> separation anxiety       | <input type="checkbox"/> toy/food possessive              | <input type="checkbox"/> sensitive to touch | <input type="checkbox"/> fear of children    |
| <input type="checkbox"/> excessive barking        | <input type="checkbox"/> not house trained                | <input type="checkbox"/> fear aggressive    | <input type="checkbox"/> fear of women       |
| <input type="checkbox"/> coprophagia (eats stool) | <input type="checkbox"/> mouthiness                       | <input type="checkbox"/> fear of storms     | <input type="checkbox"/> fear of men         |
| <input type="checkbox"/> digs under fences        | <input type="checkbox"/> destructive chewing (ie bedding) |   | <input type="checkbox"/> fear of loud noises |

Other concerns or behaviors we should be aware of (please describe): \_\_\_\_\_

\_\_\_\_\_

### Grooming

How does your dog react to being bathed? \_\_\_\_\_

How does your dog react to having his/her nails trimmed? \_\_\_\_\_

### Dog's Veterinarian Information

Clinic Name: \_\_\_\_\_

Address \_\_\_\_\_

Clinic phone number \_\_\_\_\_

Is your dog on flea/tick prevention? Yes No

Brand used and last date administered \_\_\_\_\_

Does your dog have any hip/joint problems or physical restrictions? Yes No

If yes, what restrictions need to be observed with regards to your dog's activities or movements?

\_\_\_\_\_

\_\_\_\_\_

Does your dog have any known allergies? Yes No

What is he/she allergic to and what are the symptoms? \_\_\_\_\_

\_\_\_\_\_

Please describe dog's general health including any current medical conditions we should be aware of.

\_\_\_\_\_

Please list any current medications your dog is taking and the frequency and time administered.

\_\_\_\_\_

\_\_\_\_\_

What type/brand of food do you feed your dog? \_\_\_\_\_ DRY WET  
Amount per meal \_\_\_\_\_ Feeding times: free feed \_\_\_ morning \_\_\_ afternoon \_\_\_ evening \_\_\_  
Special feed instructions \_\_\_\_\_

Does your dog have any food restrictions? Yes No  
If yes, what are they? \_\_\_\_\_  
Is your dog allowed to have dog biscuits and training treats provided by Lucky Dog? Yes No

**Emergency Medical Release**

In case of any emergency situation or injury, we will attempt to contact you or your emergency contact immediately for instructions. If we cannot reach you or your emergency contact and we determine that immediate medical attention is required, we will contact the closest animal hospital/clinic and transport your dog. There is no cost to you for transporting your dog. However, you will be responsible for any and all costs incurred for treatment. If the situation does not require immediate attention, you or your emergency contact will be contacted and advised of the situation. We will then await your instructions.

**I/We, the owner(s) and pet parent(s) of \_\_\_\_\_ understand that there are inherent risks to bringing my/our dog to a doggie daycare and hotel. In the event of serious injury and/or illness, I/we hereby give consent to Lucky Dog Pet Lodge and its employees to act on my/our behalf, in the event that we cannot be contacted, to authorize and/or refuse any necessary medical treatment while under the care of the aforementioned. I/we understand that I/we will be responsible for any and all costs incurred for such treatment.**

**Pet Parent Signature: \_\_\_\_\_ Date: \_\_\_\_\_**  
**Pet Parent Signature: \_\_\_\_\_ Date: \_\_\_\_\_**

## Client Agreement

All statements must be initialed and the agreement signed for your dog(s) to have membership with Lucky Dog Pet Lodge.

### Please read the following and initial after each number.

1. \_\_\_ I understand that Lucky Dog Pet Lodge has relied on my information provided and will rely on the contents of this Agreement, that my dog(s) is/are in good health, is/are up-to-date on all required vaccinations, has not had any communicable condition in the last 30 days and has not harmed or demonstrated aggressive or threatening behavior towards any human being and/or another animal.
2. \_\_\_ I certify that my dog, if female is spayed or under the age of 6 months. If male, is neutered or under the age of 6 months.
3. \_\_\_ Dogs not regularly exposed to the level of activity at dog daycare may feel the discomfort of sore muscles, sore joints, and fatigue.
4. \_\_\_ Dogs not regularly exposed to outside activity or play on hard surfaces may experience sore paws, blisters, bruises or abrasions on the feet (raw paw). Lucky Dog does offer to apply 'Musher's Secret,' a paw wax for dogs known to have sensitive paws to help prevent raw paw.
5. \_\_\_ Dogs at play during regular daycare get dirty. Dogs with longer hair can get matted from the level of activity during daycare.
6. \_\_\_ Fresh water is available at all times of play; however, your dog may still be thirsty after daycare. Please be aware of their water intake; excessive amounts may cause an upset stomach or other problems.
7. \_\_\_ Lucky Dog takes all reasonable steps to provide a safe and stimulating environment for dogs in its care. ***I do, however, recognize that there are inherent risks of illness or injury when dealing with animals in this type of environment.*** Dogs not regularly socialized do not necessarily know how to behave politely with other dogs. Please be aware that dogs in groups are at a higher risk of incidents including, but not limited to, bites, fights, fear aggression, object guarding, and behavior problems and/or acting out.
8. \_\_\_ I understand that I am 100% responsible for my own dog(s). Lucky Dog will not give out names and phone numbers of clients. I am 100% responsible for my own dog(s) physically, financially, in regards to health, injury or otherwise, even if it is not the fault of my own dog(s).
9. \_\_\_ Owners will be charged a replacement fee for any and all destroyed bedding and/or room destruction.
10. \_\_\_ I understand that I am responsible for any veterinary bills, or otherwise, incurred on my dog's/dogs' behalf, whether or not it was something that happened at Lucky Dog or outside of Lucky Dog. I hold Lucky Dog and their customers and other customers' dogs harmless and agree to reimburse Lucky Dog for any veterinary costs, or otherwise, for my dog(s).
11. \_\_\_ I hereby grant permission to Lucky Dog, its owners, employees, contractors, and/or agents to take any and all action necessary to secure the well-being and health of my dog(s), including any medical attention deemed necessary.
12. \_\_\_ I understand that Lucky Dog reserves the right to refuse or revoke admittance to any dog that displays any behavior deemed dangerous or inappropriate and that does not meet the health requirements set forth in Lucky Dog's "Rules and Regulations." I also understand that if my dog ever bites another dog or person that he/she may be asked to not return to Lucky Dog.
13. \_\_\_ I also agree to indemnify Lucky Dog for any and all loss, liability, claims, expenses, demands, causes of action, suits, rights, and entitlements of any kind caused by my dog(s) during the course of daycare, or an overnight stay, including without limitation, legal costs and attorney fees.
14. \_\_\_ I agree to release and hold harmless Lucky Dog, its owners, employees, agents or otherwise from any and all loss, liability, claims, expenses, demands, causes of action, suits, rights, and entitlements of any kind, whether known or unknown, suspected or unsuspected, relating in any way to the services provided herein, including without limitation injury, death, sickness, or damage my dog(s) may suffer during or after participating in daycare or an overnight stay.
15. \_\_\_ I understand that on occasion my likeness or my dog's likeness may be captured on video or other media while staying at Lucky Dog. I hereby authorize Lucky Dog to use, broadcast, and/or reproduce our likeness in video, print, or other media. I agree I will not be compensated for any such use.
16. \_\_\_ Although it is the practice at Lucky Dog Pet Lodge to have canine caretakers supervising and interacting with the dogs at all times, there may be occasions whereby your dog(s) may be outside alone for a brief time. I/We understand that my dog(s) may be left outside alone (or with their siblings) in a fenced-in area without supervision for brief periods of time.
17. \_\_\_ I understand that if my dog is not picked up within 14 calendar days after they were due to depart, they will be deemed to be abandoned. Lucky Dog will try to find a new owner for 10 days.
18. \_\_\_ Some dogs may habitually bark for long periods of time. Lucky Dog staff will make all attempts to quiet this behavior through the use of voice reprimands. If this does not change the behavior, I give permission for the Lucky Dog staff to place a citronella collar on my dog to try to quiet the behavior. Citronella is a non-toxic spray used to refocus the dog's attention away from the desire to continually bark.

I certify that I have read and initialed each statement listed above and accept the terms and conditions of this agreement.

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Pet Parent Signature

Date

### Rules and Regulations

**To ensure the safety and health of all animals and staff at Lucky Dog Pet Lodge, all clients are required to comply with the following Rules and Regulations (please read thoroughly):**

**Health:** All dogs must be in good health. All clients will need to certify that their dog(s) are in good health and have been free from any condition that could potentially jeopardize other canine guests. Dogs that have been ill with a communicable condition in the last 30 days will require written veterinary certification of health to be admitted or readmitted. If, at any time during our care, it becomes evident that your dog is ill, you'll be notified and expected to pick up your dog immediately. If, at any time during our care, it becomes evident your dog has fleas or ticks, treatment will be applied and charged to the pet parent at a minimum rate of \$30.00. Dogs requiring special attention due to medical restrictions will be assessed and charged an additional per day fee for any and all hotel stays (this includes medicines that need to be administered).

**Leashes and Collars:** All dogs must enter and exit the facility on a leash. We ask that you use a fixed length (non retractable) leash and a quick release (not buckle) collar for your dog.

**Food:** Guests are required to bring their own food into Lucky Dog Pet Lodge. We appreciate when food is measured and packaged in individual servings. If food is not supplied, we can offer Lucky Dog's house brand for an additional fee.

**Bedding:** Lucky Dog Pet Lodge will supply raised Kurunda beds and fleece blankets for all of our guests. Clients are allowed to bring in their own bedding as well if so desired.

**Behavior:** All dogs must pass the Lucky Dog Pet Lodge Behavior Assessment for enrollment in our program. *Parents will need to certify that their dog(s) have not harmed or shown any aggressive or threatening behavior towards any person.*

*In the event that the guest will participate in group play, parents will also need to certify that their dog(s) have not harmed or shown any aggressive or threatening behavior towards any other dog(s). The dogs' safety and health is our main priority.*

**Keep in mind that although your dog is supervised when playing with other dogs, he/she still might receive an occasional nip or scratch. We do not accept fence climbers.**

Dogs Must be social and get along with other dogs if they are to be a guest at Lucky Dog Pet Lodge.

**Age:** All dogs must be at least 8 weeks of age and have all required vaccinations.

**Fees:** *All daycare dues and fees are payable at checkout.* Fees for hotel guests are due at checkout, unless other arrangements have been approved. Cash, check, Visa/MC, American Express and Discover are accepted. A \$30.00 fee will be applied for any returned check. Discounted packages are provided only if they are paid in advance. Pre-paid packages are non-refundable.

**Daycare:** **Lucky Dog Pet Lodge closes promptly at 7:00 p.m. Late pick up (up to 7:30 pm) can be arranged, but arrangements must be made in advance. This service is NOT always available. A \$15 charge would apply.**

### Hours of Operation:

**Daycare:** Monday-Friday: 6:30 a.m. - 7:00 p.m.

Saturday 8:00 a.m. – 7:00 p.m.

Sunday 10:00 a.m. – 7:00 p.m.

**Hotel check-in and check-out:** Monday-Friday: 6:30 a.m. – 7:00pm

Saturday: 8:00 a.m. - 7:00 p.m.

Sunday: 10:00 a.m. - 7:00 p.m.

**Check out time is 1pm.** Dogs can be picked up after 1pm, but are subject to a \$16 xtra daycare fee and must be picked up by 7

**Reservations & Cancellations: A \$50 deposit is required for all hotel reservations. Notification of a cancellation must be provided at least 48 hours prior to check-in or deposit will be forfeited.** Lucky Dog Pet Lodge may choose to be closed for daycare, drop-offs and pickups during certain Holiday days. Holidays and peak periods may include New Year's, Easter, Memorial Day weekend, Fourth of July week, Labor Day weekend, Thanksgiving, and Christmas. Please feel free to speak with a front desk team member at any time for additional clarification.

I certify that I have read the Rules and Regulations and understand, and agree and intend on my own behalf, and on behalf of my agents, representatives, relatives, successors, and assigns, to be bound by all the terms and conditions contained in the Rules and Regulations.

**Pet Parent Signature** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Pet Parent Signature** \_\_\_\_\_ **Date:** \_\_\_\_\_

This document may not be altered in any manner. Any changes will be considered null and void without written consent from the Lucky Dog Pet Lodge General Manager.